



Technical Standards and Safety Authority

Minutes of the Boilers & Pressure Vessels Advisory Council

Meeting on October 1st, 2019

Minutes of the Boilers and Pressure Vessels Advisory Council meeting of the Technical Standards and Safety Authority (TSSA) held in the Ontario Boardroom, 345 Carlingview Drive, Toronto, Ontario at 9:30 a.m. on the 1st day of October 2019.

Present: Joe Adams (Chair), Slegers Engineered Products Inc; Justin Clappison (on Skype), ArcelorMittal Dofasco; John Milton, Ontario Recreation Facilities Association; Hillar Prits, CIMCO Refrigeration; Kavita Ramcharan, CBMUA & BI&I; David Stek, OPIA c/o Suncor Energy; David St. Martin, Ontario Power Generation; Brian Taylor; CBS c/o Waterloo Manufacturing Co. Ltd.; Jamie Webb, MCAO c/o Anderson Webb; Frank Zhang for Yan Huang, Royal & Sun Alliance.

Suba Ariyaretnam, Manager, General Accounting & Financial Reporting (item 12); Tom Ayres, Vice President, General Counsel and Legal (Item 1-9); Dan Brazier, Chief Financial Officer (item 12); Andrew Chin, Finance Specialist, Special Projects (item 12); Sandra Cooke, Ombudsman (item 1-9); Viola Dessanti, Director, Strategic Analytics; Caslav Dinic, Technical Supervisor, BPV Program; Danielle Fernandes, Advisory Council Coordinator; AJ Kadirgamar, Director, Operations Shared Services (item 14); Kristian Kennedy, Manager, Government Relations; Humphrey Kitembe (on Skype), Policy Advisor; Roger Neate, Director, Boilers, Pressure Vessels, and Operating Engineers Program (Interim); Bonnie Rose, President & CEO (item 1-9); Phil Simeon, Director, Regulatory Policy (item 1-11); Cathy Turylo, Manager, Engineering, BPV Program; Robert Wiersma, Manager, Public Safety Risk Management (item 10)

Guests: Diane Allen, Senior Policy Advisor, Technical Safety Unit, Ministry of Government and Consumer Services (MGCS); Ryan Jones, Royal & Sun Alliance; Ryan McLachlan, Slegers Engineered Products Inc.; Allison Nicholls, Policy Advisor, Technical Safety Unit, MGCS

Regrets: Michele Cheng-Newson, Organization of Canadian Nuclear Industries; Mario Gogic, BWXT Canada Ltd.; Fred Oliver, MCA Sarnia c/o Kelgor

1. Constitution of Meeting

The Chair called the meeting to order at 9:30 a.m. He welcomed new member J. Clappison to Council and thanked E. Narjeko for his years of service on the BPV Advisory Council. The Chair also noted this is a very full agenda as we keep adding items but have not removed many.

For the safety moment, K. Kennedy provided some context and Council was shown a short video from the International Organization for Standardization (ISO) on the importance of safety symbols in promoting safety and helping to avoid injury.

2. Approval of the October 1st, 2019 Agenda

Council approved the meeting agenda of October 1st, 2019 as presented.

3. Approval of May 2nd, 2019 minutes

Council approved the minutes of May 2nd, 2019 as presented.

4. Review of Action items from last meeting

C. Turylo treated the action items as read. She provided an overview of the action items noting that the pending action items would be addressed at today's meeting.

October 1st, 2019

Page 1



Technical Standards and Safety Authority

Minutes of the Boilers & Pressure Vessels Advisory Council
Meeting on October 1st, 2019

Action: D. Fernandes to include a link to the Action plan in the Minutes. (See Appendix).

5. Chair's Update

J. Adams spoke to this item and advised Council of a recent meeting held by the government regarding the reduction of regulatory red tape. He noted that no one from the BPV Advisory Council was in attendance since the meeting was held at the same time as the CSA's 100th anniversary meetings and urged Council to send any burden reduction recommendations to D. Allen from MGCS. Additionally, he spoke to Council about the letter from the Canadian Boiler and Machinery Underwriters' Association (CBMUA) regarding their position on the agricultural exemption which was circulated prior to the meeting. He advised Council that the National Board Inspection Code (NBIC) supplement 7 set out in the Fuels Safety Code Adoption Document addresses the gap in the inspection of propane tanks. He also informed Council of the RRG convened to address pipping and fitting requirements.

6. TSSA President & CEO's Report

B. Rose treated her report as read. She noted that she heard the Councils' request for more consultation and advised that today they would have an opportunity to provide input on TSSA's future business model. She encouraged Council to provide their feedback using the online platform. Additionally, she noted that TSSA is working on several initiatives related to inspector consistency, compliance support, and transitioning to becoming an outcome-based regulator more generally, adding that Council would hear about some of these initiatives at today's meeting.

There were no comments or questions from Council.

7. Ombudsman's Report

S. Cooke spoke to this item, referring to the report distributed to the Council prior to the meeting. She provided an overview of the role and function of the Office of the Ombudsman. She reminded Council that a 3rd party operated whistle blower service (for those who wish to remain anonymous) in addition to the Office of the Ombudsman are available to stakeholders.

There were no comments or questions from Council.

8. Outcome-based Regulator

P. Simeon spoke to this item and provided Council with an update on the progress being made on TSSA's transformation to becoming an outcome-based regulator. He advised that the principles of consistency, evidence-based decision-making, and stakeholder outreach, underpin this directive. He noted some examples of initiatives that are currently underway, including the compliance checklist developed for tanker trucks, and the work currently being done on pipelines and fuel oil distributors. Additionally, he advised Council of TSSA's compliance support program, which is scheduled to launch in the upcoming weeks. He advised that this service seeks to provide assistance to higher risk customers who may not know how to comply with the regulations. He advised that this program is compliance focused as opposed to enforcement focused, adding that involvement in the program is completely voluntary and that it operates independently from TSSA inspections.

Furthermore, P. Simeon advised Council that TSSA will be triaging and prioritizing all Code Adoption Documents (CADs) organization wide, which aligns with the outcome-based regulator model. He noted that TSSA wants to demonstrate a consistent approach on how these are reviewed and implemented. He advised that four considerations underpin the analysis. First, does the code address a safety gap? What is



Technical Standards and Safety Authority

Minutes of the Boilers & Pressure Vessels Advisory Council
Meeting on October 1st, 2019

the gap? What is the improvement, and what evidence supports this? Second, what is the cost to business? Third, how does this align with the outcome-based regulator model and/or an AG recommendation? And fourth, has there been adequate stakeholder engagement? He stressed that TSSA wants to be consistent in the approach to CAD assessments and implementation.

C. Turylo noted that TSSA hopes to move forward with the adoption of CSA B51-19 and CSA B52-18. She added that there will be a meeting held on October 10th, 2019 to facilitate a preliminary review of the CAD amendments. She advised that an invitation to the meeting will be sent to Council members in advance of the meeting with review material. She asked that Council treat the material as confidential and invited Council to participate in this review process.

9. Auditor General (AG) Action Plan - Update

T. Ayres spoke to this item and provided an overview of the AG recommendations both as they relate specifically to the BPV program and TSSA more generally. As it relates to recommendation 18, specifically as it relates to a call for greater oversight over insurance agencies (and the equipment under their purview), he advised that the adoption of the regulations that came into effect on July 1, 2018 particularly as it relates to the requirement for owner/operators to obtain a Certificate of Inspection from TSSA, has adequately addressed this recommendation. As it relates to the recommendation 19, specifically, agricultural exemption, he advised that though controversial, MGCS is currently in the process of consultation and properly assessing the impact to various stakeholders, adding further that work is underway on addressing this recommendation.

In response to a comment from Council regarding the nature of the controversy, T. Ayres advised that the process for reviewing this exemption is being followed, adding that the legislation and exemption are strictly within the purview of MGCS, noting further that TSSA will provide the best advise possible on the matter.

10. Update from Strategic Analytics

V. Dessanti spoke to this item and provided a historical framework for understanding Risk-Informed Decision Making (RIDM) at TSSA. She explained that TSSA is in a period of transformation, which requires a review of the current model to capitalize on opportunities for improvement and consistency, adding further that the model needs to be pressure tested and vetted given TSSA's new strategic direction and in consideration of the Auditor-General (AG) recommendations. As a result, she advised the Council that TSSA is embarking on a peer review of its RIDM framework, adding that TSSA is looking for insights, input, and feedback on the improved risk model in order to prepare and validate a plan for implementing changes in the Spring/Summer of 2020. She added that TSSA is looking for suggestions of individuals best suited to be a part of the peer review panel, noting that currently TSSA is looking for individuals with expertise in quantitative methodologies and analysis.

In response to a comment from J. Adams regarding the time commitment for individuals on the peer review panel, V. Dessanti confirmed that the time commitment would be approximately 6-9 days over a 6-month period. Moreover, in response to a question regarding whether this panel would be reviewing the robustness of the model or the reliability of the output, V. Dessanti confirmed that the peer review panel would be assessing both. Responding to a comment regarding the limited nature of BPV data, V. Dessanti advised that though the data may not exist for the BPV program, it does exist for other programs, and the idea is to have one model that works for all programs.



Technical Standards and Safety Authority

Minutes of the Boilers & Pressure Vessels Advisory Council
Meeting on October 1st, 2019

11. Safety and compliance

V. Dessanti spoke to this item and referenced the summary material sent to Council prior to the meeting. She advised that overall there were no fatalities in FY19. She highlighted a few key finds in the Annual State of Public Safety Report (ASPR) including an increased trend in the number of occurrences, noting that this is largely driven by increased reporting in both the amusement devices and elevating devices sectors. She advised that there has been an increase in the number of permanent and non-permanent injuries overall, however the number of high-risk devices are going down. As it relates to the boilers and pressure vessels program, she advised that the data is limited in this area, and asked Council to consider this as a caveat for the findings. She advised that in FY19 there were no permanent injuries and two non-permanent injuries as it relates to the BPV sector.

In response to a question from Council regarding how the statistics for Ontario compare to those in other Canadian jurisdictions, R. Wiersma advised that the TSSA looks at other jurisdictions but mainly for their reporting methodologies. Additionally, in response to a question regarding whether a task group should be created given the increase in near-misses, R. Neate confirmed that in the past there was a task group to address this, and that TSSA will look to reconvening this group. He added that we want to take lessons learned from other programs on effective data collection methods. In response to a question from Council regarding how risk scores can be determined with how limited the data is currently, V. Dessanti acknowledged that the data is limited and advised that TSSA is aware that parallel initiatives must occur in order for this to be successful. She added that we need to refine our data strategy and methodology for analysis will still being an effective safety regulator. Additionally, in response to a question regarding whether the current model is proprietary, V. Dessanti confirmed that the current model has been patented, but that TSSA wants to make improvements and make the model future-proof. R. Neate, in response to a question from Council regarding whether human error is considered, advised that TSSA is always looking to identify the root cause of human error in order to develop targeted strategies/methods to address these from a behaviour modification perspective.

a. Incidents/ issues

This item was discussed as part of the overall safety and compliance report. There was no additional comments, questions, or discussion on this item.

b. Inspection reporting

This item was discussed as part of the overall safety and compliance report. There was no additional comments, questions, or discussion on this item.

12. Business Model (Fee Structure)

D. Brazier spoke to this item, referring to the presentation shared with the Council prior to the meeting. He advised that our existing fee model is outdated and complex, and that a new model is required to support TSSA's transition to becoming an outcome-based regulator, adding that its scope will be all programs and all activities. He explained that the guiding principles for the new business model are 1) simplicity; 2) equitability; 3) encouragement of compliance; 4) efficiency; 5) dispute reduction; 6) cost recoverability; and 7) accessibility. He confirmed that TSSA is moving away from a pure fee-for-service model towards a model where the license fee is inclusive of regulatory inspection activities. He proposed the following options for consideration within the framework: 1) flat fee regardless of category; 2) flat fee based on category; or 3) flat fee based on risk and category. He advised Council that this change is intended to be revenue neutral. Council was presented with some examples specific to the BPV program for discussion purposes.



Technical Standards and Safety Authority

Minutes of the Boilers & Pressure Vessels Advisory Council
Meeting on October 1st, 2019

D. Brazier noted that online consultation would be utilized after each council meeting, adding that TSSA would be requesting feedback from various industry groups in addition to the Advisory Councils. He advised that once we have consensus on the option, further detail would be provided, with the final rollout to depend on the complexity of the option chosen. C. Turylo commented that this is Council's opportunity to provide feedback on aspects of the business model including the fact that the model proposes a move from an invoice-based system to one where pre-payment is a requirement.

There was significant discussion on this topic. Several Council members pointed out that due to the lack of risk data for the BPV sector, option #3 would pose significant challenges. D. Brazier responded that the assessment of risk would be based on currently available data, adding that this is precisely the feedback that TSSA is looking for as it relates to the various option presented. J. Adams, in speaking about his experience with risk-ranking for the propane sector, advised Council that this a mathematical equation based on a formula, which, for the propane industry, took a significant time to develop. He cautioned Council of the complexities associated with the third option. Several Council members commented that option #3, though complex, would need a recourse/ challenge mechanism to address the changes in risk profile. C. Turylo noted that owner/operators should know their risk ranking, adding that there should be transparency and a recourse mechanism for those determined to be high-risk. D. Brazier explained that these risk-calculations are already part of the outcome-based regulator plan, the question is whether the risk score should be a consideration in fee allocation.

In response to a question from Council regarding whether there was an allowance in option #3 for an annual adjustment, i.e. a plus/minus calculation for 'good' and 'bad' players, D. Brazier noted that the number of high-risk entities is relatively small, adding that TSSA is working on averaging the costs, but there is no room for annual adjustments in the model due to the relatively small number of 'bad players' and the large number of 'good players'. There was some additional discussion on the merits of an annual adjustment, as a deterrent mechanism, D. Brazier advised that TSSA has looked at external studies on the effectiveness of using fees to drive compliance, noting that the findings are inconclusive. C. Turylo, added that as a regulator we always have the option to shut-down an entity that is unwilling to comply, noting that enforcement is always an option. In response to a question from Council on whether TSSA use fines as a mechanism for compliance, R. Neate advised that TSSA does not have the ability to fine, adding that TSSA must balance the need for enforcement (i.e. shutting down a 'bad player') with our mandate of public safety, noting there are number of ways to address non-compliance. The Chair urged Council to consider the impact both negative and positive when providing feedback. D. Brazier explained that feedback is requested by the end of December 2019 and that suggestions of a hybrid of options could be considered.

13. MGCS Update

D. Allen treated the report circulated to Council in advance of the meeting as read and welcomed questions from Council.

In response to a question from Council regarding when the report, with conclusions, from the agricultural exemption consultation would be issued, D. Allen advised that MGCS is currently in the process of putting together all the information from the in-person consultation as well as the interviews. She added that MGCS is planning to have a validation exercise for those who participated in the consultation and interviews in order to review the findings in November (the final date to be confirmed by MGCS). She explained that the validation exercise is intended to provide the participants of the previous consultation and interviews the opportunity to review and access the findings and advise if anything was missed. She noted that information will be sent out in advance of the meeting.

There were some comments from Council members questioning the accuracy of the consultation summary, which was previously circulated, specifically as it relates to the fact that there was no mention



Technical Standards and Safety Authority

Minutes of the Boilers & Pressure Vessels Advisory Council
Meeting on October 1st, 2019

(in the summary) of the safety risks resulting from the exemption. D. Allen indicated that safety concerns were the number one issue identified by those who participated. Additionally, Council members expressed that the forum for consultation was not ideal and posed significant challenges for stakeholders. D. Allen advised that the summary was meant to provide high-level findings from the consultation, and as it relates to the forum, she advised that it was originally intended to be an in-person consultation but, the majority of participants chose the teleconference option. She acknowledged that the forum may not have been ideal, but that additional opportunities for input were, and will be, provided to stakeholders.

D. Allen, in response to a question from Council on the status of the harmonization of CRNs, advised that there are a few jurisdictions that are still working on signing the reconciliation agreement. She added that the importance and size of the project has impacted the pace of implementation but assured Council that significant work is underway as it relates to a January 2020 implementation.

a. Rationale for not allowing insurance companies to provide service

D. Allen treated the report circulated to council in advance of the meeting as read and welcomed questions from Council.

There was significant discussion on this issue, several Council members expressed that they were unsatisfied with the explanation provided at the last meeting, which focused on the regulatory requirements for why shop inspections cannot be preformed by insurance companies. A Council member commented that one insurance company was ASME accredited and was performing shop inspection. C. Dinic clarified that this was only the case because there was a declaration in place which stipulated that the equipment produced was either exempt from TSSA's jurisdiction and/or was for export outside of Ontario. Additionally, Council members advised that insurance companies have competent, highly training individuals who can be leveraged to perform such inspections, making this consistent with reducing the burdens placed on the industry. D. Allen advised that TSSA is provided this authority through ASME, noting that only regulatory authorities in Canada were authorized and accredited by ASME to carry out shop inspections. She advised that TSSA is currently undergoing changes to become an outcome-based regulator and is in the process of collecting relevant data. She noted that data should drive decision-making on this issue. She acknowledged that the issue is important to stakeholders and added that MCGS and TSSA can revisit the issue once some of the current priority issues have been addressed satisfactorily. There was agreement that the issue cannot currently be addressed given the priority initiatives currently underway, a decision was made to add this topic to the list of priority issues for the industry.

Action: D. Fernandes to add the issue of shop inspections to the "Priorities List of Issues for Industry".

14. Task Groups

a. Non-Compliance with COI (ROI issued)

i. Realignment of inspections at a given location and how are repairs addressed – update.

J. Sorman spoke to this item and provided an overview of how the expiry date is determined for the Certificate of Inspection (COI), he advised that the first COI expiry date is established based on the inspection date identified in the Record of Inspection (ROI). He added that in general 80% of the COIs will have the same expiry date; however, 20% may not (due to the time that the device was inspected). He noted that, in the future, realignment of expiry dates is something that may be explored in greater detail.



Technical Standards and Safety Authority

Minutes of the Boilers & Pressure Vessels Advisory Council
Meeting on October 1st, 2019

As it relates to repair inspections, specifically the inability of insurers/inspection agencies to advise TSSA of a repair inspection and the inflexible nature of the inspection frequency, C. Dinic proposed the creation of an RRG to address this issue.

ii. Timeline for issues with ROI process and submission – Update

J. Sorman spoke to this item and provided an update on the number of COIs that have been issued to date. He advised that TSSA has introduced several process enhancements, such as additional requirements for technical information for equipment. He advised that in the past, TSSA was not talking to the right parties in order to validate the data, adding that much of the increase in issued COIs can be attributed to the increased ability to identify the correct party to validate the information. He explained that for owners the portal is still not functional and advised that TSSA is working closely with insurance industry partners to close the gaps and currently have monthly meetings to identify and address pertinent issues.

iii. How will compliance be addressed? (ROI issued by COI not claimed)

J. Sorman advised Council of the reminder process initiated by TSSA for unclaimed COIs, when the ROIs have been submitted. He noted that owners/operators are provided several (up to four) reminder notifications and are also advised of the potential consequences of non-compliance.

In response to a comment from Council regarding a past process of deleting ROIs and requesting to insurers to resubmit with additional data, J. Sorman commented that this was something TSSA tried in order to increase the compliance rate, but because it did not work, TSSA is now using both internal and external agencies to deal with owners/operators who refuse to comply. A. Kadirgamar requested the Council's assistance, specifically the insurance sector, in reviewing the quality of data that comes in, noting that this should help streamline the process. He advised that TSSA is currently in the process of identifying the data issues and will contact each Insurance/ Inspection agency separately to address the issues. In response to a question from Council regarding whether a process exists, A. Kadirgamar confirmed that the process does exist, and it is constantly being updated to close internal gaps, noting that often the issue is that critical fields on the ROI are omitted, which significantly impact both the process and the output.

b. Conditional Passes

A decision was made by Council to review and address conditional passes in the RRG forum. The Chair suggested an RRG be convened to address issues related to the COI as well as conditional passes. Council agreed that an RRG was to be convened by the beginning of November, with a list of issues developed by the beginning of December. In addition, updates to be provided at the next Council meeting.

Action: C. Turylo and C. Dinic to convene an RRG to review and address issues with the COI and conditional passes.



Technical Standards and Safety Authority

Minutes of the Boilers & Pressure Vessels Advisory Council
Meeting on October 1st, 2019

c. R-endorsement (Training requirements for new inspectors and renewal for all inspectors) – Update

C. Dinic spoke to this item a provided Council with an overview of the requirements for obtaining an R-endorsement. He added that periodic and repair inspections under CSA B51 can be done with a Certificate of Competency (C of C), adding that TSSA expects that insurance companies have inspectors that are qualified to do this work. TSSA requires documentation of training but does not require specifically an R-endorsement. He noted that currently there is no intention of changing any of the requirements.

In response to a question from Council regarding whether inspectors with the training requirement but not the hours, are compliant, C. Dinic confirmed that so long as the organization can prove, with documentation, that training has been undertaken by the inspectors, this is acceptable to TSSA. Additionally, in response to a question regarding whether TSSA can identify alternate, acceptable forms of training, C. Dinic advised that training is reviewed during the audit, but the exact scope shall be per the inspection agency's QC Manual and Procedures, adding that TSSA will not define requirements. The Chair commented that by following TSSA (i.e. only obtaining a C of C and not an R-endorsement) the equipment cannot be moved to any other jurisdiction where The National Board rules are enforced. The issue was considered closed by Council.

d. Inspection agent/ Insurer Audit Update

C. Dinic provided an update on TSSA Insurer/ inspection agency audits, advising that TSSA is currently in the process of scheduling its fifth insurer authorized inspection agency audit, and its first audit of an insurance provider using other inspection agencies. He added that TSSA is also scheduling its first third-party inspection agency audit. He advised that TSSA is currently working on scheduling a meeting in November to address some outstanding questions related to consistency in inspections. He noted that the meeting invitation would be sent to all Certificate of Competency holders in Ontario, including those employed by the insurance companies or third-party inspection agencies.

In response to a comment from Council regarding the challenges associated with the issuance of a conditional pass and the emergence of new equipment (new boilers), C. Dinic advised that during the meeting in November, inspectors will be provided a booklet which identifies low pressure boilers that are under the TSSA mandate and equipment that is exempt. He noted that this is a 'live document' that should be updated any time new equipment is encountered in the field. He asked the insurance/ inspection agencies to provide TSSA with information on any new equipment, to update the document, particularly given that Insurance/ Inspection agencies do 98% of the inspections. He added that the meeting is intended to provide additional clarity on certain aspects of inspections and will provide a guideline on expectations and processes related to conditional passes.

e. RRG update: Piping and Pressure tests

C. Turylo treated the report circulated to Council prior to the meeting as read. She advised that the task group is reconvening in November, with updates to follow.

f. RRG Update: A1 Refrigerants in split systems

C. Turylo treated the report circulated to Council prior to the meeting as read. She noted that progress on this issue has been slower than anticipated. She advised that the task group is



Technical Standards and Safety Authority

Minutes of the Boilers & Pressure Vessels Advisory Council
Meeting on October 1st, 2019

currently discussing permitting systems and qualifications for representatives. She advised there is a meeting scheduled for October, with updates to follow.

In response to a question from Council regarding whether the recommendations from the Fernie Report made it into B52, C. Turylo advised that the Fernie recommendations are going into the handbook, which should provide additional guidance information, and is scheduled for publication in December.

15. Issues raised by Council

a. Correction for a Registered Design – Update

C. Turylo spoke to this item and advised that she has received no comments from Council, adding that as next steps TSSA is working on the best medium for publishing on the website.

16. Strategic Direction – Changes in Industry, Emerging Trends, and Safety Priorities

The Chair spoke to this item, and asked Council whether they saw value in having this as a standing agenda item. He noted that as Advisory Council members it is within the Councils mandate to provide TSSA with advice on emerging industry trends that may have an impact on safety. He advised that one such example is the electrification of energy, and more specifically the de-carbonization of society. He added that this was discussed at the Committee of Council Chairs and is being raised at other Councils as a trend that will have a significant impact on TSSA. Additionally, he raised the issue of a succession plan for certificate holders because of demographic changes. He advised that there is a notable decrease in the market as it relates to the number of qualified and trained personal (certificate holders), noting this is another area that will impact TSSA strategically.

Council agreed this was a topic worth maintaining on the agenda. One Council member raised the issue of 3D printing capabilities and the safety implications of this new technology. C. Turylo added that another issue that can be discussed under this item could be updates on trade agreements.

Action: D. Fernandes to update slide on strategic directions to include additional trends noted at the meeting.

17. Questions and Other Business

There were no additional questions or comments from Council.

18. Council Administration

a. Matrix review

The Chair raised the issue of the BPVAC membership matrix. There was significant discussion on this issue. A motion was passed to recommend the following changes:

Insurers – increase to 1-3 members

Contractors/Installation/Maintenance/ Repair – increase to 1-3 members

Action: D. Fernandes to update the Proposed Matrix for review and affirmation by TSSA's President & CEO.



Technical Standards and Safety Authority

Minutes of the Boilers & Pressure Vessels Advisory Council
Meeting on October 1st, 2019

b. Membership Renewals – Jamie Webb

The Chair confirmed the membership renewal of J. Webb. D. Fernandes advised that a call for nomination would be posted for the second insurer position as the position is up for renewal.

Action: D. Fernandes to update membership information with renewal information for J. Webb.

Action: D. Fernandes to issue a call for nomination for the second insurer position on Council.

c. Changes to Council Administration

K. Kennedy spoke to this item and advised the Council that D. Fernandes is now the new Council coordinator. He advised that meetings will no longer be scheduled two or three years in advance, but rather on a per annum basis to better leverage the Council more strategically for matters that require consultation. He requested that should Council members have material to share prior to a meeting, that it be sent to the Coordinator one-week prior to the meeting for distribution.

Additionally, he advised that moving forward, any action items identified during Council meetings would need to be phrased as a Council deliverable as opposed to referencing corporate projects more broadly. He also advised Council that TSSA would be leveraging 'Bang the Table/ Engage TSSA' (new software) for online consultation to complement Council meetings during times when Council is not scheduled to meet, or the matter is lengthier than the Council meeting would allow.

In response to a question from Council regarding when meetings can be expected in a given calendar year, K. Kennedy advised that meetings generally happen in the fall and in the spring, noting that the scheduling of meetings will largely be dictated by ongoing strategic initiatives that require Council consultation.

d. Advisory Council Survey Results

K. Kennedy provided an overview of the Advisory Council Survey results, he advised that 'Bang the table/Engage TSSA' was utilized to conduct the survey, adding that the number of respondents were lower than in the past. Overall the survey found a slight increase in members' views of the councils, but he cautioned that these results are based on a relatively narrow dataset.

19. Adjournment

The meeting adjourned at approximately 2:45 p.m. Council held a Council-only in-camera session without TSSA staff or guests, followed by an in-camera session with TSSA's CEO B. Rose.



Technical Standards and Safety Authority

Minutes of the Boilers & Pressure Vessels Advisory Council Meeting on October 1st, 2019

Appendix

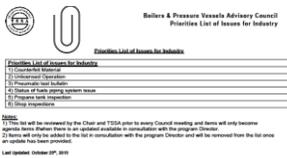
Link to the Auditor General Action Plan

Please see below the link to an overview of TSSA's action plan to address the Auditor General (AG) recommendations. Please note the following:

- This document tracks TSSA's progress on implementing the AG recommendations. As such, a legend with the definition of the various status' can be found on the last page.
- Progress on the AG recommendation is ongoing, as such this document is updated and posted quarterly and represents a point-in-time depiction of the tracking status.
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https://www.tssa.org/en/about-tssa/resources/Auditor-General-of-Ontario-Recommendations_Web-Summary_-_July-2019_fvp.pdf.

Priorities List of Issues for Industry (Double click paperclip to open)



Strategic Direction – Changes in Industry, Emerging Trends, and Safety Priorities (Double click paperclip to open)

